DNV

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
245388-2017-AQ-SWE-UKAS

Initial certification date:
28 September 2017

Valid:
29 September 2023 – 28 September 2026

This is to certify that the management system of

Upheads AS

Vestre Svanholmen 4, 4313 Sandnes, Norway

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.

Place and date:
London, 13 February 2025

APMG International™
ISO/IEC 20000
CERTIFIED ORGANIZATION

UKAS
MANAGEMENT
SYSTEMS
0013

For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom

Erie Koek
Management Representative

Appendix to Certificate

Upheads AS

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Upheads AS	Stenersgata 1A, 0050 Oslo, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AS	Kvalmarka 20, 5514 Haugesund, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AS	Johan Berentsens vei 109, 5163 Laksevåg, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AS	Brøsetekra 15b, 7069 Trondheim, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AB	Boplatsgatan 6, 213 76, Malmö, Sweden	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AS	Vestre Svanholmen 4, 4313 Sandnes, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.